

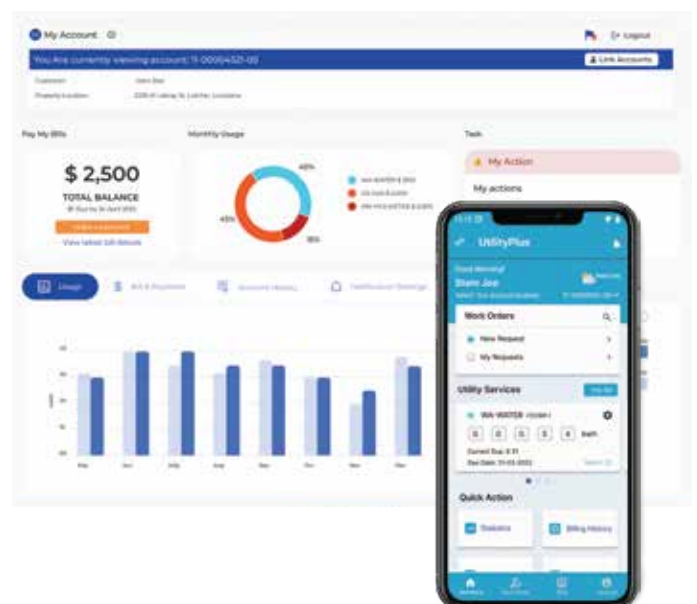


Manage utilities with ease

With UtilityPlus, **local governments** are providing a **better service** to their citizens.

UtilityPlus is a well-rounded trio of applications that allow **local government** agencies to support the needs of their community.

Handle all facets of **customer billing**, effortlessly track work orders at each step in the process, and process **occupational license requests** through an easy-to-use online portal.



One powerful solution.

Local governments can support the community while getting repairs done, and receiving taxes and utility payments in a timelier manner.

UtilityPlus Modules

Customer enrollment

- Smart account numbering process
- User-friendly interface for unified information
- CASS-certified address validator
- Smart document management process

Meter reader

- Android and iOS compatible mobile application
- Offline data entry for the field
- Seamless data sync between mobile and the core billing system

Bills and Usages

- One-click solution for bill processing
- Well defined pre-billing, pre-processing and rollback features
- Usages tracking and comparison
- AMI integration

Work Order

- Integrated work order system to manage service requests
- Multiple stages to track the progress of a work order
- Role-based security
- Option to manage and track job cost for labor, material, and equipment



The Hub for Visibility
into Utility Services

Citizen Portal

- Online portal for the citizen to get real-time account access
- Usage comparison of the last 13 months
- e-Bill enrollment
- Detailed account information and archive of all monthly bills

Payment

- Batch processing with an option to make back-dated payment
- Online credit card, check, cash and ACH payments
- Auto payment
- Rollback, NSF, and customer credit

Reporting

- Bill printing
- 40+ reports covering all aspect of the billing process
- Advanced dashboard and analytics using Power BI

Notifications

- In-bound and Out-bound notification
- Notification using SMS, email, and IVR
- Customized notification options for citizens

What our clients are saying...

*"I had the privilege of assisting **FusionStak** in the creation of the UtilityPlus program. Over the course of the program's development, I and my staff constantly asked for changes and adjustments. The FusionStak crew made it happen. **UtilityPlus** can easily be adjusted to meet your unique needs."*

Tabitha Cortez

Administrative Supervisor for St. James Parish Utilities

*"**FusionStak's** customer service is excellent. They are attentive to our needs and have worked diligently to meet our expectations.*

***UtilityPlus** customer portal has helped citizens with real-time data access and reduced printing of paper bills."*

Cookie Killcrease

Administrative Director Ward 2 Water, Livingston Parish

To learn more please contact us:

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FusionStak
Think Forward